



## MESSAGE FROM THE BOARD CHAIRPERSON

Dear Stakeholders,

This is a pivotal time for the residents of Cuyahoga County. As the City of Cleveland continues to rise in profile nationally through development initiatives, national conventions and a reenergized downtown, Cuyahoga citizens will look to their government agencies to be prudent managers of public resources and effective stewards of public trust in order to sustain its thriving communities.

The government agencies of Cuyahoga County must ensure they operate in a responsible and effective manner while they adopt forward-thinking policies, taking advantage of new technologies and new patterns of development to advance service delivery and management.

To ensure this happens at Cuyahoga Metropolitan Housing Authority (CMHA), the Board of Commissioners initiated and assisted in the creation of a new strategic framework for the Authority. I am pleased to share the

Agency's 2018-2023 Strategic Plan. It will serve as a roadmap to transformation and a model for innovation. Through the input of our stakeholders, we have arrived at a stronger mission and clearer vision, articulated through five core values and six strategic goals.

Implementing the plan we've created will not be easy, but the reward will be great for those we serve and for the Greater Cleveland community.

Respectfully,

Robert E. Davis, Chairperson,  
CMHA Board of Commissioners